



Perception of non technical skills among italian nurses. Results of a survey

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INTRODUCTION

Non-technical skills are skills of the professional that go beyond the technical act, but are necessary to ensure the correct execution, both at the level of single operator and health team. These non-technical skills are often underestimated by health personnel, who tend to consider only the competences directly related to the health acts they put into practice. Although initially developed for anesthetists and surgeons, NTSs are also necessary for nursing activities.

AIM

Evaluate the perception that Italian nurses have of the non-technical skills in their profession

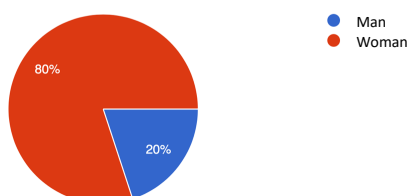
METHODS

A survey consisting of a demographic section and a specific section on NTS has been built. The questions in this section were built on the basis of the NTS model for the nursing profession theorized by Piera Poletti. On each type of NTS the level of importance for the nursing profession was asked and its level of possession of that specific competence. The NTS of the Poletti model are: ability to manage the context and make decisions; task management skills; self-management ability; ability to communicate and manage the relationship; ability to manage, coordinate and work in groups.

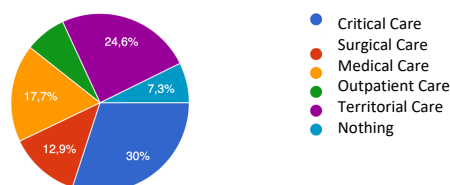
RESULTS

The survey was administered on the internet. 527 nurses responded, 20% men, 80% women
Mean age 41 (min 22, max 60)

Sex



Work Area



RESULTS

97.4% of nurses believe that the ability to manage the context and make decisions is very or extremely important, and 78.5% believe that they possess these skills. 92% consider the ability to manage and organize resources to achieve the goals very or extremely important, and 70.1% believe they have these capabilities. 96.6% of nurses find self-management ability very or extremely important, and 81.3% think they have this ability. 97.4% of nurses consider communication to be very or extremely important and 89.3% think they have this ability. 91.8% of nurses find it very or extremely important to have a clear picture of the situation to effectively fulfill their mandate, and 71.5% believe they have this ability.

How important do you feel, FOR A NURSE, to have the ability to analyze situations, make decisions, understand the variations that intervene and control them?



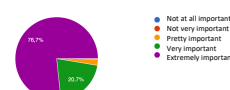
How important are you, FOR A NURSE, to have the ability to organize resources, personnel and activities to reach the goal set?



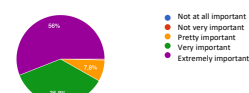
How important are you, FOR A NURSE, to activate and organize your personal resources for effective management of situations, and be aware of your needs and limitations?



How important do you feel, FOR A NURSE, to communicate effectively with patients, family members and other subjects and within the team?



How important is it, FOR A NURSE, to provide guidance when necessary, to ensure that everyone has a clear view of the situation and can effectively fulfill the mandate, considering the needs of each one?



CONCLUSIONS

Italian nurses are aware that nursing skills can not only be technical, and they feel sufficiently masters of the non technical skills.